

# VANTAGE

REWARDS

Simply complete this application form, and take it with valid photo ID (Australian Drivers Licence, Passport, Australian government issued Proof of Age card) to the Vantage Rewards Desk.

Title:  Mr  Mrs  Miss  Ms  Other \_\_\_\_\_

First Name \_\_\_\_\_ Middle Name \_\_\_\_\_

Family Name \_\_\_\_\_

Male  Female Date of Birth: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Email \_\_\_\_\_

Mobile \_\_\_\_\_

Home Phone \_\_\_\_\_ Work Phone \_\_\_\_\_

Postal Address \_\_\_\_\_

State \_\_\_\_\_ Postcode \_\_\_\_\_ Country \_\_\_\_\_

Residential Address \_\_\_\_\_

Suburb/City \_\_\_\_\_

State \_\_\_\_\_ Postcode \_\_\_\_\_ Country \_\_\_\_\_

Occupation \_\_\_\_\_

By signing this form you confirm that you are over the age of 18 and not a current Vantage Rewards member and that you agree to abide by the terms of the Vantage Rewards program on the reverse of this application form as amended from time to time in accordance with the Vantage Rewards terms.

I declare that the details in this application are true and correct.

Signature \_\_\_\_\_ Date \_\_\_\_ / \_\_\_\_ / \_\_\_\_

By completing this application form you will be included on our database and may receive marketing materials from Vantage Rewards.

Please tick here if you do not wish to be kept up to date on promotions, special offers, events and receive other marketing materials.

#### OFFICE USE ONLY

Patron's Member#: \_\_\_\_\_ Team Member ID#: \_\_\_\_\_

ID Expiry Date: \_\_\_\_\_ ID Type: \_\_\_\_\_

#### GAMBLE RESPONSIBLY.

Please visit the Vantage Rewards Desk for information about membership or visit [vantagerewards.com.au](http://vantagerewards.com.au)



The Ville

Sir Leslie Thiess Drive  
Townsville 4810 Queensland  
07 47222 333

[the-ville.com.au](http://the-ville.com.au)

#### GENERAL CONDITIONS

Vantage Dollars accumulation and redemption are subject to the terms and conditions of the Vantage Rewards program as amended from time to time. See [vantagerewards.com.au](http://vantagerewards.com.au) for further details. Vantage Dollars are not transferable to other Vantage Rewards members, and are not redeemable for cash. The Ville practises the responsible service of alcohol.

GAMBLE RESPONSIBLY.

# VANTAGE

REWARDS



#### MEMBER BENEFITS & APPLICATION

## WELCOME TO VANTAGE REWARDS – MAKING EVERY VISIT WORK TO YOUR ADVANTAGE

Our membership program is exclusive to The Ville Resort-Casino. With Vantage Rewards you can easily earn points and be rewarded with fantastic benefits!

Be rewarded as soon as you join with discounts at our restaurants and hotel, reimbursement of a portion of your taxi fare, and exclusive promotions. The more points you earn, the better your experience gets.

The Ville is the North's premier entertainment destination, with stunning views, fabulous restaurants and bars, a variety of dedicated entertainment and gaming facilities and regular live shows. Make the most of your leisure time with Vantage Rewards' venue-wide benefits. It's free to join and couldn't be simpler!

# VANTAGE DOLLARS & POINTS

## START EARNING

It's really easy to earn! Simply use your Vantage Rewards card each and every time you play, stay or dine at The Ville to earn Vantage Dollars. Play any eligible table game or electronic gaming machine to accumulate Vantage Points.

## BE REWARDED

You can redeem your Vantage Dollars for a great selection of benefits and rewards, including:

- a relaxing stay in one of our hotel rooms
- a delicious meal at one of our fabulous restaurants
- currency to redeem on compatible electronic gaming machines in our casino

## EXPERIENCE THE ADVANTAGE

Vantage Rewards provides exclusive benefits that reward you for every visit. Vantage Points are earned by playing an eligible table game or electronic gaming machine, and are used to determine your membership tier status. The more points you earn, the higher your tier, and the greater the benefits and rewards such as hotel upgrades, private gaming room access and personalised services like valet parking.

See the Vantage Points & Dollars brochure for more details.

What are you waiting for? Joining is free and easy. Sign up today! Providing your email address and/or mobile number allows us to send you additional offers and promotions.

For further information on earning and redeeming Vantage Dollars, see the Vantage Points & Dollars brochure or visit [vantagerewards.com.au](http://vantagerewards.com.au). 1. Excludes Texas Hold'Em. 2. Vantage Dollars can be earned on cash, credit or debit card spend only at all of The Ville's food and beverage outlets. Does not apply to events, banquets or special group bookings. Vantage Dollars can be earned on cash, credit or debit card spend for hotel stays. Does not apply to complimentary room nights or special group bookings. 3. Vantage Dollars cannot be redeemed on table games including Vegas Star. Vantage Dollars cannot be redeemed in conjunction with events, banquets or special group bookings. 4. Discount available for one Vantage Rewards member accompanied by one guest only when paying by cash, Vantage Dollars, credit or debit card, does not apply to beverage purchases. Does not apply to events, banquets or special group bookings. Discount may not be available in conjunction with certain offers and promotions. Check the terms of the offer or promotion for full details. The Vantage Rewards cardholder must dine to receive discount. 5. Birthday Vantage Dollars available to selected members based on play criteria. 6. Selected pre-sale event tickets notifications are sent via email, subject to consent and the provision of a valid email address. 7. Discount available when paying by cash, Vantage Dollars, credit or debit card. Discounts do not apply on third party offers or packages and may not be available in conjunction with certain offers and promotions. Check the terms of the offer or promotion for full details. The Vantage Rewards cardholder must stay to receive discount. Discount does not apply to In Room Dining or Minibar purchases. 8. Subject to availability, change and cancellation. Complimentary room nights must be booked and used within the current tier review period and by the qualifying Vantage Rewards member. 9. Subject to the terms and conditions of valet parking. See Valet Office for details. 10. Maximum \$100 taxi fare for travel to The Ville on day of reimbursement. Reimbursed as Vantage Dollars on presentation of receipt to the Vantage Rewards Desk. The Ville practises the responsible service of alcohol. **GAMBLE RESPONSIBLY**



BENEFITS	BRONZE ENTRY LEVEL	SILVER 100+ POINTS	GOLD 750+ POINTS	PLATINUM 2,500+ POINTS	DIAMOND BY INVITATION
Earn Vantage Points	✓	✓	✓	✓	✓
Earn Vantage Dollars playing compatible table games and electronic gaming machines <sup>1</sup>	✓	✓	✓	✓	✓
Earn Vantage Dollars on food & beverage spend and hotel stays. <sup>2</sup>	✓	✓	✓	✓	✓
Redeem Vantage Dollars on electronic games, restaurants & bars or accommodation <sup>3</sup>	✓	✓	✓	✓	✓
No renewal fee	✓	✓	✓	✓	✓
Special offers at restaurants	✓	✓	✓	✓	✓
Discounts at restaurants <sup>4</sup>	10%	20%	30%	40%	✓
Birthday Vantage Dollar bonus <sup>5</sup>	\$10	\$20	\$50	\$100	✓
Exclusive offers & promotions	✓	✓	✓	✓	✓
Access to pre-sale event ticket sales <sup>6</sup>	✓	✓	✓	✓	✓
Discount on hotel stays <sup>7</sup>	10%	20%	30%	40%	✓
Complimentary room nights <sup>8</sup>	-	2	4	6	✓
Exclusive hotel room rates	✓	✓	✓	✓	✓
Complimentary hotel room upgrade when available	-	-	-	✓	✓
Late hotel check out when available	-	-	-	✓	✓
Early hotel check in when available	-	-	-	✓	✓
Free valet parking <sup>9</sup>	-	-	✓	✓	✓
Taxi reimbursement (travel to The Ville) <sup>10</sup>	10%	20%	30%	40%	✓
Personalised service from a host	-	-	By invitation	✓	✓
Access to the VIP Gaming Room with one guest	-	-	✓	✓	✓

**VANTAGE REWARDS TERMS & CONDITIONS Membership** 1. Vantage Rewards is offered by Breakwater Island Limited trading as The Ville ("we, us"). 2. Joining Vantage Rewards is free. 3. To apply, complete an application form and provide required ID. Limit of one membership per person. Only eligible persons may join. The Ville employees are not eligible. 4. Membership and levels of membership ("tiers") are granted at the discretion of The Ville. Members may qualify for tiers based on number of Vantage Points earned. Members' tiers are reviewed periodically by us and may be adjusted on prior notice to you. 5. Membership does not give you right of entry to all or any part of The Ville complex. **Vantage Rewards Terms** 6. Vantage Rewards terms ("Terms") – these terms, Vantage Rewards brochures and promotional material including on the Vantage Rewards and The Ville websites, premises terms of entry and codes of conduct as issued by The Ville from time to time. The latest version of the Terms & Conditions are available at the The Ville and Vantage Rewards websites ("our websites"). In the event of any inconsistency, the latest version of the Vantage Rewards membership terms and conditions prevail to the extent of the inconsistency. 7. The Terms (including benefits, Vantage Points, cards and tiers) may be changed at any time by The Ville without notice. **Cards, Tiers and Benefits** 8. Membership cards always remain our property and must be returned upon our request. 9. A membership card is issued for your personal use only. You must not lend or share your card at any time, for any reason. Doing so may result in the cancellation of membership of all parties involved. 10. You will be required to present valid ID and/or use a personal identification number (PIN) with your membership card to complete some transactions. 11. You are responsible for keeping your membership card and PIN/s secure as the use of Vantage Points and benefits is, at all times, your responsibility including where there is misuse of your card or if your card is lost or stolen. 12. You must promptly notify us of changes in your details, of any lost, stolen or malfunctioning membership card or any unauthorised use of the card. 13. We may adjust your Vantage Points, benefits or tier or we may cancel your membership if you misuse your card, Vantage Points, benefits or casino facilities or allow or enable someone else to do so. We may adjust your Vantage Points and benefits if they incorrectly accrue in your favour. 14. You are responsible for your Vantage Points and benefits, including observing any expiry periods and any taxation consequences. 15. Vantage Dollars will expire 90 days after accumulation if not used irrespective of activity, b) during a 12 month period – your membership may be cancelled and all Vantage Points and benefits forfeited from the date of cancellation. 16. In addition, The Ville may delete Vantage Points, which you accrue but do not use or otherwise redeem within 120 days of accrual at its discretion. 17. Despite our best efforts, we may sometimes experience technical malfunctions and errors outside of our control. If we do, we will not be liable for the consequences to your membership and may adjust incorrectly accrued Vantage Points, benefits and tier. 18. Vantage Rewards membership, cards, Vantage Points and any other benefits and privileges are not transferable and will lapse on a member's death or notification of bankruptcy or barring from The Ville. **Ending Membership and Vantage Rewards Program** 19. You do not need to be a Vantage Rewards member to use the facilities at The Ville. You may end your membership at any time at no charge, including if you do not agree to any changes made to the Vantage Rewards program, including its terms and benefits. We ask that you return your membership card to The Ville when ending your membership. Upon ending your membership, Vantage Points and benefits are forfeited. 20. The Ville may end your membership, or limit your participation in any or all benefits (including cancelling Vantage Points): a) immediately if: 1. You commit a material breach of the Vantage Rewards Terms or any other terms for the services (including casino game rules) of The Ville. 2. You have had a cheque payable to Vantage Rewards returned by your financial institution. 3. You are no longer permitted to enter any part of any of The Ville property, including if you have been asked to leave or refused entry to any part of The Ville, The Ville withdraws your licence or denies you a licence to enter or remain in or on any part of The Ville. 4. You have been excluded from The Ville (in whole or part). 5. You are dishonest or offensive or you bring (or through your conduct are likely to bring) The Ville or the Vantage Rewards program into ridicule or disrepute as considered by The Ville acting reasonably. 6. We are required to do so in order to act legally or in accordance with the requirements of a Government authority, b) otherwise on reasonable notice and acting reasonably. 21. If this is done, your Vantage Points and accrued benefits will be available for use during any notice period, but will be forfeited from the date your membership ends. 22. If The Ville ends or limits your participation in any or all benefits there is no requirement for us to provide reasons, written or otherwise, for that decision or any opportunity to be heard in relation to that decision. 23. The Ville may also suspend or terminate the Vantage Rewards program by providing reasonable prior notice to members (except where we are required to do so in order to act legally or in accordance with the requirements of a Government authority, when notice will not be required). If Vantage Rewards ceases to operate and is not replaced by another loyalty program, members can continue to redeem their accumulated benefits prior to the program ending where possible. After that time, all memberships are cancelled and all Vantage Points and benefits forfeited. **Privacy** 24. Information about you, including information provided on this form and about your membership will be held by The Ville. This information is collected by us for the purposes of operating Vantage Rewards and promoting our products, services, promotions and events. We may use and deal with your personal information in accordance with our Privacy Policy available at The Ville or on our websites. 25. For information on how to gain access to your personal information, how we use your personal information or other privacy matters, please see our Privacy Policy. 26. The Ville has legal obligations to provide information to some third parties such as government gaming regulatory authorities and law enforcement agencies, as well as obligations to collect personal information under laws such as anti-money laundering and counter terrorism financing legislation.