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# VANTAGE

REWARDS

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## MEMBER BENEFITS



**WELCOME TO**

**VANTAGE REWARDS**

## **MAKING EVERY VISIT WORK TO YOUR ADVANTAGE**

Our new and improved membership program is exclusive to The Ville. With Vantage Rewards you can easily earn points and be rewarded with fantastic benefits!



### **6 MONTHS TO ENJOY YOUR BENEFITS**

Your current tier level is valid for 6 months. Your membership tier will be reviewed based on your Tier Credits accrued during that period.



### **EARN VANTAGE POINTS AND REDEEM FOR VANTAGE DOLLARS**

Vantage Points can be earned as you play, stay and dine. Redeem them for Vantage Dollars to use when you visit The Ville.



### **TRACK YOUR PROGRESS**

Check your Tier Credits, Vantage Points and Vantage Dollars balances via The Ville app, kiosks or at the Cashier.



**VANTAGE**

REWARDS

Every time you play, stay and dine at The Ville Resort — Casino, you will earn Vantage Points that you can redeem for Vantage Dollars.

**ONE HUNDRED VANTAGE POINTS  
= ONE VANTAGE DOLLAR**

You can redeem your Vantage Dollars for a great selection of benefits and rewards including:



### **DINE**

A delicious meal at one of our fabulous restaurants



### **STAY**

A relaxing stay in one of our hotel rooms



### **REFRESHMENTS**

A refreshing drink at our onsite bars



### **GAMING**

Currency on compatible electronic gaming machines.

Check your Tier Credits, Vantage Points and Vantage Dollars balances via The Ville app, kiosks or at the Cashier.

Your Vantage Points and Vantage Dollars expire 90 days after they are accrued if they have not been used.

## VANTAGE BENEFITS

Tier Credits determine your membership level. All stated benefits are available for a 6 month period from tier review date.



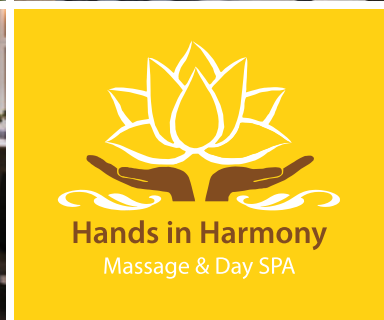
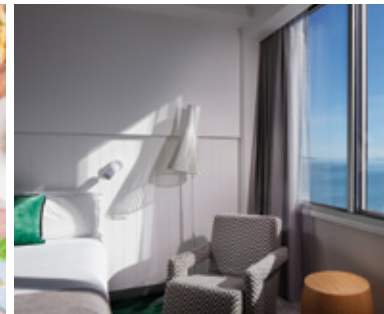
	MEMBER	PREFERRED	EXECUTIVE	DIRECTOR	PRESIDENT	CHAIRMAN
		200+ Tier Credits	2,000+ Tier Credits	5,000+ Tier Credits	25,000+ Tier Credits	
Earn Tier Credits and Vantage Points <sup>1</sup>	✓	✓	✓	✓	✓	<p>Our most exclusive tier</p> <p>By invitation only</p>
Redeem Vantage Dollars <sup>1,2</sup>	✓	✓	✓	✓	✓	
Access to our VIP gaming room with one guest					✓	
Personalised service from one of our VIP hosts				By invitation	✓	
Special Vantage Dollar birthday offer		✓	✓	✓	✓	
Complimentary daily meal <sup>3</sup>					✓	
Discounts at our restaurants <sup>4</sup>	10%	15%	20%	25%	40%	
Complimentary tea & coffee		✓	✓	✓	✓	
Complimentary valet parking <sup>5</sup>					✓	
Complimentary hotel room nights <sup>6</sup>			2 Deluxe	4 Resort	6 Executive	
Complimentary hotel room upgrades						
Discounts on hotel stays <sup>7</sup>	10%	15%	20%	25%	40%	
Complimentary use of our poolside cabanas <sup>8</sup>						
Discounts on our poolside cabanas <sup>7</sup>	10%	15%	20%	25%	40%	
Complimentary day spa offer <sup>8</sup>						
Complimentary use of our hotel gymnasium <sup>8</sup>					✓	
Complimentary premium Wi-Fi <sup>9</sup>			✓	✓	✓	
Discounts on private functions <sup>10</sup>	10%	15%	20%	25%	40%	
Exclusive invitations to special events			By invitation	By invitation	✓	
Exclusive offers and promotions	✓	✓	✓	✓	✓	

For further information on earning Tier Credits, Vantage Points and redeeming Vantage Dollars, see the Cashier or visit [www.the-ville.com.au/vantage-rewards](http://www.the-ville.com.au/vantage-rewards). Excludes Texas Hold'Em. Vantage Points can be earned on cash, credit or debit card spend only at The Ville food and beverage outlets plus spend for hotel stays. Does not apply to complimentary room nights or special group bookings. 2. Vantage Dollars can be redeemed for accommodation, food and beverages, or currency on compatible electronic gaming machines. Vantage Dollars cannot be redeemed in conjunction with events, banquets or special group bookings. 3. Complimentary meals will be restricted by cash, Vantage Dollars, credit or debit card. Discount may not be available in conjunction with certain offers and promotions. The for details. 6. Subject to availability, change and cancellation. Complimentary room nights must be booked and used within the current or debit card. Discounts do not apply to third party offers or packages and may not be available in conjunction with certain offers and purchases. 8. Subject to availability, change and cancellation. See your Casino Host for further information. 9. Subject to availability, change and cancellation. 10. Discount applies to room hire only when booking a private function in one of our function rooms. See

[www.the-ville.com.au/vantage-rewards](http://www.the-ville.com.au/vantage-rewards). Tier credits and Vantage Points are accumulated when playing on eligible electronic gaming machines and beverage outlets plus spend for hotel stays. Does not apply to complimentary room nights or special group bookings. 2. Vantage Dollars cannot be redeemed in conjunction with events, banquets or special group bookings. 3. Complimentary meals will be restricted by cash, Vantage Dollars, credit or debit card. Discount may not be available in conjunction with certain offers and promotions. The for details. 6. Subject to availability, change and cancellation. Complimentary room nights must be booked and used within the current or debit card. Discounts do not apply to third party offers or packages and may not be available in conjunction with certain offers and purchases. 8. Subject to availability, change and cancellation. See your Casino Host for further information. 9. Subject to availability, change and cancellation. 10. Discount applies to room hire only when booking a private function in one of our function rooms. See

Cashier Desk for further information. The Ville practises the responsible service of alcohol. GAMBLE RESPONSIBLY

**VANTAGE REWARDS TERMS & CONDITIONS Membership** 1. Vantage Rewards is offered by Breakwater Island Limited trading as The Ville Resort-Casino ("The Ville", "we", "us"). 2. Joining Vantage Rewards is free. 3. To apply, complete an application form and provide required ID. Limit of one membership per person. Only eligible persons may join. The Ville employees are not eligible. 4. Membership and levels of membership ("tiers") are granted at the discretion of The Ville. Members may qualify for tiers based on number of Tier Credits earned. Members' tiers are reviewed periodically by us and may be adjusted on prior notice to you. 5. Membership does not give you right of entry to all or any part of The Ville complex. **Vantage Rewards Terms** 6. Vantage Rewards terms ("Terms") – these terms, Vantage Rewards brochures and promotional material including on the Vantage Rewards and The Ville websites, premises terms of entry and codes of conduct as issued by The Ville from time to time. The latest version of the Terms & Conditions are available at The Ville and Vantage Rewards websites ("our websites"). In the event of any inconsistency, the latest version of the Vantage Rewards membership terms and conditions prevail to the extent of the inconsistency. 7. The Terms (including benefits, Vantage Points, Tier Credits, cards and tiers) may be changed at any time by The Ville without notice. **Cards, Tiers and Benefits** 8. Membership cards always remain our property and must be returned upon our request. 9. A membership card is issued for your personal use only. You must not lend or share your card at any time, for any reason. Doing so may result in the cancellation of membership of all parties involved. 10. You will be required to present valid ID and/or use a personal identification number (PIN) with your membership card to complete some transactions. 11. You are responsible for keeping your membership card and PIN/s secure as the use of Vantage Dollars and benefits is, at all times, your responsibility including where there is misuse of your card or if your card is lost or stolen. 12. You must promptly notify us of changes in your details, of any lost, stolen or malfunctioning membership card or any unauthorised use of the card. 13. We may adjust your Tier Credits, benefits or tier or we may cancel your membership if you misuse your card, Vantage Points, benefits or casino facilities or allow or enable someone else to do so. We may adjust your Tier Credits and benefits if they incorrectly accrue in your favour. 14. You are responsible for your Tier Credits and benefits, including observing any expiry periods and any taxation consequences. 15. Any accumulated Vantage Dollars will expire, 90 days after they are accrued. b) Your membership may be cancelled at any time and all Vantage Dollars and benefits forfeited from the date of cancellation. 16. In addition, The Ville may delete Tier Credits, which you accrue each 180 days or each time there is a tier level change to your account. 17. Despite our best efforts, we may sometimes experience technical malfunctions and errors outside of our control. If we do, we will not be liable for the consequences to your membership and may adjust incorrectly accrued Vantage Points, benefits and Tier Credits. 18. Vantage Rewards membership, cards, and any other benefits and privileges are not transferable and will lapse on a member's death or notification of bankruptcy or barring from The Ville. **Ending Membership and Vantage Rewards Program** 19. You do not need to be a Vantage Rewards member to use the facilities at The Ville. You may end your membership at any time at no charge, including if you do not agree to any changes made to the Vantage Rewards program, including its terms and benefits. We ask that you return your membership card to The Ville when ending your membership. Upon ending your membership, Vantage Points and benefits are forfeited. 20. The Ville may end your membership, or limit your participation in any or all benefits (including cancelling Vantage Points and Tier Credits): a) immediately if: 1. You commit a material breach of the Vantage Rewards Terms or any other terms for the services (including casino game rules) of The Ville. 2. You have had a cheque payable to The Ville returned by your financial institution. 3. You are no longer permitted to enter any part of any of The Ville property, including if you have been asked to leave or refused entry to any part of The Ville, The Ville withdraws your licence or denies you a licence to enter or remain in or on any part of The Ville. 4. You have been excluded from The Ville (in whole or part). 5. You are dishonest or offensive or you bring (or through your conduct are likely to bring) The Ville or the Vantage Rewards program into ridicule or disrepute as considered by The Ville acting reasonably. 6. We are required to do so in order to act legally or in accordance with the requirements of a Government authority, b) otherwise on reasonable notice and acting reasonably. 21. If this is done, your Vantage Points and accrued benefits will be available for use during any notice period, but will be forfeited from the date your membership ends. 22. If The Ville ends or limits your participation in any or all benefits there is no requirement for us to provide reasons, written or otherwise, for that decision or any opportunity to be heard in relation to that decision. 23. The Ville may also suspend or terminate the Vantage Rewards program by providing reasonable prior notice to members (except where we are required to do so in order to act legally or in accordance with the requirements of a Government authority, when notice will not be required). If Vantage Rewards ceases to operate and is not replaced by another loyalty program, members can continue to redeem their accumulated benefits prior to the program ending where possible. After that time, all memberships are cancelled and all Vantage Points and benefits forfeited. **Privacy** 24. Information about you, including information provided on this form and about your membership will be held by The Ville. This information is collected by us for the purposes of operating Vantage Rewards and promoting our products, services, promotions and events. We may use and deal with your personal information in accordance with our Privacy Policy available at The Ville or on our websites. 25. For information on how to gain access to your personal information, how we use your personal information or other privacy matters, please see our Privacy Policy. 26. The Ville has legal obligations to provide information to some third parties such as government gaming regulatory authorities and law enforcement agencies, as well as obligations to collect personal information under laws such as anti-money laundering and counter terrorism financing legislation.





# VANTAGE

REWARDS



## The Ville

RESORT — CASINO

SIR LESLIE THIESS DRIVE  
TOWNSVILLE 4810 QUEENSLAND  
07 4722 2333  
THE-VILLE.COM.AU



Download our FREE app for  
exclusive offers and updates  
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### GENERAL CONDITIONS

Vantage Rewards is subject to terms and conditions of the Vantage Rewards program as amended from time to time.

Please see the Cashier or [the-ville.com.au/vantage-rewards](http://the-ville.com.au/vantage-rewards) for further details.

Guests must be aged 18 years or over to enter the casino.

The Ville practices the responsible service of alcohol.

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