## SAFER GAMBLING

### **OUR COMMITMENT**

The Ville Resort - Casino is committed to best practice in providing safer gambling, with the aim of minimising the potential harm to individuals in the community through safer gambling practices and the implementation of the Safer Gambling Strategy.

Read our Safer Gambling Strategy on our website or request a copy at our cashiers, promotions, or concierge desks.

# CUSTOMER LIAISON OFFICER

A trained Customer Liaison Officer from our casino can provide appropriate information and assist customers experiencing gambling related harm or help them access referrals to local gambling support services.

For further information or to discuss the option of self-exclusion, customers may call and ask to speak with the Safer Gambling Team during business hours or Gaming Supervisor outside of these hours on (07) 4722 2333. Alternatively, you can reach out to our Safer Gambling Team via email at patroncare@the-ville.com.au



PHONE | FACE-TO-FACE | ONLINE www.gamblinghelponline.org.au 1800 858 858



Free Call: 1300 NQ Care (1300 672 273)





# HOW TO PLAY THE GAME



# BLACKJACK



# HOW TO PLAY BLACKJACK

The aim of the game of Blackjack is to draw cards totalling closer to 21 than those in the Dealer's hand - without exceeding 21. "Picture" cards (Jack, Queen, King) each count as 10. An Ace can count as 1 or 11. All number cards have their face value. However, an ace in the first 2 cards of a double down has a value of 1, not 11.

All cards in Blackjack are dealt face up so that you can see the point value of the Players' and Dealer's hands. A first card is dealt to each of the Players, and then finally to the Dealer. A second card is dealt to the Players only.

Please do not touch the cards.

#### PLAYING THE CARDS

You may stand on the two original cards in your hand, or draw additional cards to improve your total. If you bust (go over 21) you will lose.

When all players have completed their hands, the Dealer draws a second card. The Dealer must draw on 16 or less, and stand on 17 or more.

If your hand totals closer to 21 than the Dealer's hand, you win, and are paid even money. If your hand is lower than the Dealer's, you lose.

If the Dealer busts, all remaining hands are paid even money, except a Blackjack which is paid 3 to 2.

If you and the Dealer both have Blackjacks, or the same card total, it is considered a draw or stand off - you nether win nor lose

# ACE + ANY 10 VALUE CARD = BLACKJACK

Blackjack is when you are dealt a ten, or any picture card plus an Ace as your first two cards. Blackjack pays 3 to 2.

#### INSURANCE

When the Dealer's first card is an Ace, you may insure your bet against the Dealer getting Blackjack. Your insurance bet is placed on the table's insurance line after your second card is dealt, and before the Dealer draws any more cards. This bet may be up to half of your original wager. If the dealer draws Blackjack, your insurance bet will be paid 2 to 1. If the Dealer doesn't draw a ten or picture card, your insurance bet is lost.

# DOUBLE

Doubling or partially doubling your initial wager when the point total of the first two cards is 9, 10 or 11, however, you may only draw one more card

#### SPLITTING

Splitting two cards which are identical in point value. An amount equal to the initial bet must be placed on the other hand, and the dealer shall then complete play on the first hand before continuing to the second hand.

Where Aces are split only one card may be drawn to each Ace. Where a card with the point value of 10 is drawn to a split ace, the hand shall only count as 21 (not blackjack);

# HOW TO SIGNAL FOR MORE OR NO MORE CARDS

To indicate your intention to draw additional cards or to stand or not take any more cards, Blackjack players use hand signals to communicate with the Dealer.

To signal to the Dealer that you wish to draw another card, tap or scratch the table behind your bet. You will be dealt one card.

To signal the dealer that you wish to stand, move your hand, palm down, in a horizontal cut-off motion behind your bet. You will not be dealt any more cards.

# THE RANGE OF BETS ON BLACKJACK

Blackjack tables have varying minimum and maximum bets. Before you sit down, please check the sign displaying the minimum and maximum bets at the table, or ask any of our gaming team for assistance.

# ADDITIONAL BONUS WAGERS

Players may have additional bonus wagers on a Blackjack table that provides boxes for the additional bonus wager.

Please refer to the limits ad payout odds displayed at the table or ask our staff for more information.

#### THE ODDS OF WINNING

Blackjack is a card game of chance and skill in which players may improve their chance of winning by using a betting strategy. The House margin for Blackjack is general less than 0.5% for skilled Players.